

To process your reservation, we are required to obtain certain information to comply with the Hotel Guest Registration Act and to comply with the terms as set by our credit card agreement.

Any other information we ask for is solely to assist us in making sure that your stay at our B&B is to your expectations.

A Credit card with expiration date is required to make a reservation. **No Exceptions.** This will guarantee your reservation.

A 24 hour courtesy hold may be used to make a reservation to facilitate holiday planning or for out-of-country inquiries. Without a call back within 24 hours with credit card information, the reservation becomes null and void.

Cancellations may be made free of charge up to 5 days before the arrival date. Cancellations made within 5 days of the reservation are subject to a \$50.00 booking service fee per room and will be charged to the credit card used for the reservation.

Cancellations made on the day of your reservation are charged at 100% of the guaranteed reservation rate for one night to the credit card used to hold the reservation. If the reservation is for multiple nights, any remaining nights are considered null and void.

Failure to call and cancel any reservation will result in 100% of the guaranteed reservation rate for one night charged to the credit card used to make the reservation. If the reservation is for multiple nights, any remaining nights are considered null and void.

We welcome guests to our B&B from 4:00 p.m. and 7:00 p.m only unless other arrangements have been made in advance. Late arrivals can be accommodated with advance notice. If you wish to have your room ready for an early arrival there will be a charge of \$25.00

There will be a \$40.00 key fee charged to the credit card used to make the reservation if you fail to return or lose your room key.



For B&B guests travelling with their canine companion, we welcome well groomed, well behaved dogs in one of our suites. A charge of \$10-\$50 will apply depending on the size of dog and length of stay. **Please do not ask to bring any other animals.**